

Hearing Aids – Non-Network Provider Reimbursement

(includes Costco)

Retirees in PERS Care / PERS Choice / PERS Select Medicare Supplement Plans

(will be PERS Platinum / PERS Gold in 2022)

- **Submit the information below to:**
 - **Anthem Blue Cross**
P.O. Box 60007
Los Angeles, CA 90060-0007

- **Copy of itemized bill from Costco**
- **Letter to Anthem that includes the following information:**
 - **Subscriber's Name**
 - **Subscriber ID / Member Number (on your ID card)**
 - **Group Number (on your ID card)**
 - **Patient's Name**
 - **Patient's Date of Birth**
 - **Patient's Date of Injury/Illness – for hearing aids put "N/A"**
 - **Medicare ID number (on your Medicare card)**
 - **Medicare Part B effective date (on your Medicare card)**
 - **Date of service (when you purchased the hearing aids)**
 - **Diagnosis – use "hearing loss"**
 - **Provider's name and tax ID – this information should be on the Costco receipt**
 - **Amount charged**
 - **Patient's other insurance information – if applicable**

You must submit your claim to Anthem Blue Cross within 90 days after your purchase your hearing aids.